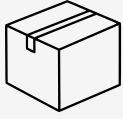


IMPROVE SERVICE LEVELS IN FASHION & LUXURY

5 LEVERS FOR AN AGILE AND RESILIENT SUPPLY CHAIN



SERVICE LEVEL

The ability to deliver the right products, at the right time, and in the right quantities

A LOW SERVICE LEVEL LEADS TO:

- ⊗ Product stockouts
- ⊗ Delivery delays
- ⊗ Lower customer satisfaction
- ⊗ Revenue loss



10%

of companies have clear multi-tier visibility across their supply chain.

Source : France Supply Chain & Sopra Steria Next - 2025

THE 5 LEVERS FOR AN AGILE AND RESILIENT SUPPLY CHAIN

1



REAL-TIME VISIBILITY

- Anticipate delays
- Detect anomalies
- Accelerate decision-making

Visibility is a direct driver of performance.

2



SUPPLIER COLLABORATION

- Streamline communication
- Improve data reliability
- Reduce lead times

Suppliers become strategic partners.

3



INVENTORY OPTIMIZATION

- Reduce stockouts
- Limit excess inventory
- Adjust coverage levels

The right inventory level is a dynamic balance.

4



MULTI-SOURCING

- Reduce dependency
- Secure capacity
- Strengthen resilience

Diversification helps secure operations and increase agility.

5



SUPPLY CHAIN DIGITIZATION

- Centralize data
- Automate processes
- Manage flows in real time

Digitalization accelerates responsiveness and resilience.

THE MAIN ISSUES, THEIR IMPACTS, AND STRATEGIC RESPONSES

Supply Chain Problem	Impact	Strategic Response
Supplier delays	Stockouts	Real-time collaboration
Lack of visibility	Delayed decision-making	Monitoring dashboards
Poor inventory control	Overstock / stockouts	Forecasting and automation
Manual processes	Slowness and errors	Supply chain digitalization
Sourcing dependency	Risk of shortages	Multi-sourcing

3 KEY DATA POINTS 2025*

10% of companies have clear visibility across multiple supply chain tiers.

23% of companies achieve an advanced level of supply chain resilience.

42% of companies now integrate supply chain into their strategic planning.

*Source : France Supply Chain & Sopra Steria Next - Panorama Résilience Supply Chain 2025

HOW E-SCM SOLUTIONS IMPROVES SERVICE LEVELS ?



Real-time visibility



Automation of processes



Supplier management



Data centralization



Operational order tracking

The platform enables risk anticipation, reduces stockouts, improves product availability, and sustainably strengthens service levels.

MANAGE YOUR UPSTREAM SUPPLY CHAINS IN REAL TIME

